

The **Corporate Policy for Information Security and Cyber Security** has the following basic guidelines:

1. Ensure the confidentiality, integrity and availability of the data of the Organization through the use of Information and Cyber Security mechanisms, balancing risk factors, technology and cost.
2. Ensure adequate protection of data and systems against unauthorized access, copying, reading, modification, destruction and disclosure.
3. Ensure that data assets are used only for the purposes approved by the Organization, being subject to monitoring, traceability and auditing.
4. Ensure the participation and engagement of entire employees in the Company in regarding information and Cyber Security awareness and education program.
5. Ensure that the business continuity and security incident management processes are in place for protection, detection, response and recovery against cyber-attacks also ensure communication to the PII holders impacted and authorities when applicable, according to the local laws and regulations in place.
6. Ensure the mitigation of vulnerabilities whether systemic or inside the business journey, considering the responsibilities of each area owner involved and the respective business manager, with the adequate prioritization based on risk and impact level to the business and reduction of weaknesses in the Organization environment.
7. Inform Clients and Users about the Information and Cyber Security precautions required when using financial products and services.
8. Ensure the compliance with the Corporate Information Security Policies and Procedures of the Organization.
9. Ensure that top administration is committed to continuous improvement of processes and resources required for information and Cyber Security.

This is a free English translation of the Corporate Policy for Information and Cyber Security, approved at the Extraordinary Meeting of the Board of Directors (RECA) No. 1,762, held on May 9, 2011, which latest revision, without changes, was recorded in the minutes of the Meeting of the Board of Directors (RCA) No. 3,403, held on December 07th, 2023.

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